



Leggat Chevrolet Cadillac Buick GMC Ltd.
2207 Fairview Street, Burlington, ON L7R 3Y3
www.leggat.ca

905-333-3700

To All of Our Valued Customers;

March 19, 2020

These are extraordinary times and we want to assure our Customers that The Leggat Auto Group of Dealerships is committed to creating a safe and healthy work environment as we navigate COVID-19. We would like to take this opportunity to thank you for your continued support and loyalty.

As part of our ongoing commitment to you and our employees, we are closely monitoring the situation and are in regular contact with both our Employees and our Business Partners. For our customers and employees' health, safety and comfort, we will ensure continued enhanced cleanliness and sanitization of all our dealerships.

In addition to our current health & safety practices, we are taking extra precautions at this time and have invoked Government protocols in all our stores to keep everyone safe.

During this time, we are modifying our Business hours effective Monday, March 23, 2020 as follows:

Showroom Hours: 9:00 am to 7:00 pm daily. (6:00 pm on Friday and Saturday)

Service Hours will be from 7:00 am to 6:00 pm daily

We are available to accommodate any Service emergency to the best of our ability. We have been increasing our supply of Parts to ensure we have sufficient supply of parts for you, in the event of potential supply disruptions. We would encourage any Customer looking to have your Tire exchange done over the next period of time, that you also book recommended service tasks at the same time to maximize your Dealership visit. We also expect that updated Sales programs for New Vehicles will be introduced over the next days and weeks and we will do our best to professionally make you aware of these for your knowledge and information.

Please feel free to contact me or any of our Department Managers if you have any questions or concerns. Again, we would also like to take this opportunity to thank you for your continued support and loyalty. We are doing our utmost to respect everyone's needs during this difficult time, which includes keeping your access to Service, Parts, Collision repair and New and Used Vehicles uninterrupted.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Morrison".

Tim Morrison

General Manager